



Troubleshooting



WARNING!



ELECTRICAL SHOCK HAZARD

Disconnect all power sources before servicing. Failure to do so could result in serious injury or death.

Alarm Horn

Moving the alarm test/normal/silence switch to the test position or activating the alarm float should turn on the alarm horn. If the horn does not sound, replace with horn of same type.

Alarm Light

Moving the alarm test/normal/silence switch to the test position or activating the alarm float should turn on the alarm light. If the light does not activate, replace with same type.

Float Controls

Check the floats during their entire range of operation. Clean, adjust, or replace damaged floats.

Checking the float resistance - The float resistance can be measured to determine if the float is operating correctly or is defective. Use the following procedure to measure the float resistance:

1. Isolate the float by disconnecting one or both of the float leads from the float terminals.
2. Place one ohmmeter lead on one of the float wires, and the other ohmmeter lead on the other float wire.

3. Set the ohmmeter dial to read ohms and place on the R X 1 scale. With the float in the "off" position, the scale should read infinity (high resistance). Replace the float if you do not get this reading. With the float in the ON position, the scale should read nearly zero (very low resistance). Replace the float if you do not get this reading.

NOTE: Readings may vary depending on the length of wire and accuracy of the measuring device.

Fuses

Check the continuity of the fuse. With power OFF, pull the fuse out of the fuse block. With the ohmmeter on the R X 1 scale, measure resistance. A reading of infinity indicates a blown fuse and must be replaced. Replace fuse with same type, voltage and amp rating.

Indicator Lights

If defective, replace all indicator pilot lights with same type.

Magnetic Contactor

Contacts - Check the contacts for severely burnt or welded contacts. The contactor arm should move freely.

Coil - Measure the coil by disconnecting one of the coil leads. Measure the coil resistance by setting the ohmmeter on the R X 1 scale. A defective coil will read zero or infinity, indicating a short or opened coil respectively. Replace defective contactor with same type.

NOTE: Readings may vary depending on accuracy of the measuring device.

Motor Protective Switch


Test by inserting a paper clip or other small device into the test hole and push to the left. The relay should trip.

SJE Rhombus® Five-Year Limited Warranty


Five-Year Limited Warranty.
For complete terms and conditions, please visit www.sjrhombus.com.

NOTICE!
Products returned must be cleaned, sanitized, or decontaminated as necessary prior to shipment to ensure that employees will not be exposed to health hazards in handling said material. All applicable laws and regulations shall apply.

Three Phase Simplex Intrinsically Safe SJE Rhombus® Type 314 Installation Instructions and Operation/Troubleshooting Manual



WARNING!



ELECTRICAL SHOCK HAZARD

Disconnect all power sources before servicing. Failure to do so could result in serious injury or death.

This control panel must be installed and serviced by a licensed electrician in accordance with the National Electric Code NFPA-70, state and local electrical codes.

IMPORTANT: BEFORE PROCEEDING TO INSTALL AND WIRE THE CONTROL PANEL, READ AND THOROUGHLY UNDERSTAND THESE INSTRUCTIONS.

When installed according to these instructions and Article 504 of the National Electric Code (NFPA 70), this control panel provides intrinsically safe sensing circuits for interface with Class 1, Division 1, Groups C and D hazardous locations. Intrinsically safe wiring must be in accordance with the enclosed control drawing of the specific intrinsically safe relay manufacturer. **NEMA 4X enclosures are for indoor or outdoor use**, primarily to provide a degree of protection against corrosion, windblown dust and rain, splashing water and hose-directed water. **Cable connectors must be liquid-tight in NEMA 4X enclosures.**

Installation

Standard Type 314 panels are designed to operate with three floats. These floats operate the pump stop, pump start, and high level alarm functions.

NOTE: Options ordered may affect the number of floats and their functions. Please reference the schematic provided with the control panel for proper installation.

Installation of Floats

CAUTION: If control switch cables are not wired and mounted in the correct order, the pump system will not function properly.

1. Use float label kit to identify and label cables on both the float and stripped end (stop, start, alarm, etc.). See schematic for float options.
2. Determine your normal operating level, as illustrated in **Figure 1**.
3. Mount float switches at appropriate levels as illustrated in **Figures 2-4**. Be sure that floats have free range of motion without touching each other or other equipment in the basin.

If using the mounting clamp; follow steps 4-6.

4. Place the cord into the clamp as shown in **Figure 2**.
5. Locate the clamp at the desired activation level and secure the clamp to the discharge pipe as shown in **Figure 2**.

NOTE: Do not install cord under hose clamp.

6. Tighten the hose clamp using a screwdriver. Over tightening may result in damage to the plastic clamp. Make sure the float cable is not allowed to touch the excess hose clamp band during operation.

NOTE: All hose clamp components are made of 18-8 stainless steel material. See your SJE Rhombus® supplier for replacements.

Warranty void if panel is modified.

**Call factory with servicing
questions:**

**1-800-RHOMBUS
(1-800-746-6287)**

Manufactured by:



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Installation Instructions

Mounting the Control Panel

1. The control panel must be situated in a nonhazardous area in an appropriate NEMA rated enclosure, where an explosive atmosphere will not exist at any time. If distance exceeds the length of either the float switch cables or the pump power cables, splicing will be required. For outdoor or wet installation, we recommend the use of a SJE Rhombus® liquid-tight junction box with liquid-tight connectors to make required connections. Use separate junction boxes for intrinsically safe wiring.

WARNING: Intrinsically safe wiring must be kept separate from non-intrinsically safe wiring. Intrinsically safe wiring and non-intrinsically safe wiring may occupy the same raceway if they are at least two inches (50 mm) apart and separately tied down. Inside panels, field wiring terminals for intrinsically safe circuits must be separated from non-intrinsically safe wiring. Do not exceed maximum cable length as stated in intrinsically safe relay control drawing.

2. Mount control panel with mounting devices furnished.
3. Determine conduit entrance locations for intrinsically safe wiring. Entrance location must be within intrinsically safe barrier. A separate rigid metallic conduit must be used to enclose the conductors of the intrinsically safe control circuit.

NOTE: Be sure that conduit is of adequate size to pull the switch cables through.

4. Determine conduit entrance for "power in" and pump cables. The entrance must be outside of the intrinsically safe barrier area.

NOTE: Be sure the power supply voltage, and phase are the same as the pump motor being installed. If in doubt, see the pump identification plate for voltage/phase requirements.

5. Drill proper size hole for "power in" and pump cable conduit connections.

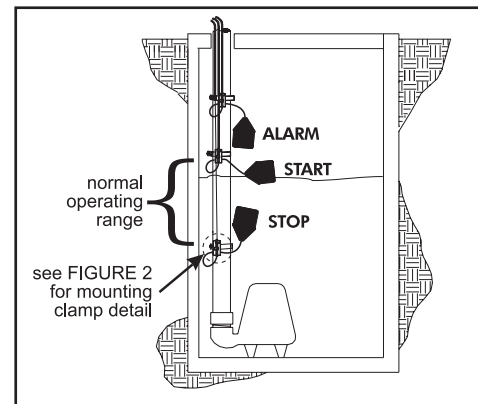


FIGURE 1 - Three float simplex - pump down installation

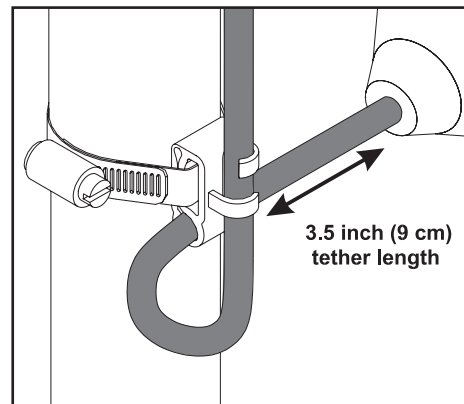


FIGURE 2 - Mounting clamp detail

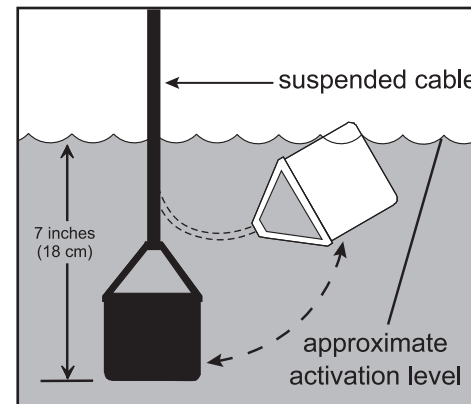


FIGURE 3 - Internally weighted float

6. Attach conduit connectors to control panel.

**FOR INSTALLATION REQUIRING
A SPLICE, FOLLOW STEPS 7-10;
FOR INSTALLATION WITHOUT A SPLICE,
GO TO STEP 11.**

7. Determine location for mounting junction box according to NEC requirements. Separate junction boxes are required for pump wiring and float wiring. Mount the junction box to proper supports. **Do not** mount the junction box inside the sump or basin.
8. Run conduit to junction box. Drill proper size holes for the type of conduit used. Attach connectors to junction box.
9. Identify and label each wire before pulling through conduit into control panel and junction box. Make wire splice connections at junction box.
10. Firmly tighten and seal all fittings on junction box.
11. If splicing is not required, identify and label pump cable before pulling through conduit into the control panel.
12. Bring intrinsically safe circuits (i.e. float switches) through separate rigid metallic conduit into the control panel area marked for intrinsically safe wiring.

WARNING: All wiring entering the hazardous location must be sealed by an approval seal in accordance with the National Electric Code Article 504.

13. Wire switch cables according to the schematic provided with control panel.
14. Bring pump cables and "power in" wiring through conduit into the control panel.
15. Wire the pump cables and the "power in" cables according to the schematic provided with control panel.

Installation Instructions

16. Connect "power-in" conductors to proper locations: 208/240/480 to three position terminal block. **Install tagged factory wire to appropriate transformer primary voltage tap.**

17. The GROUND LUG (GL) is a redundant system ground terminal and **MUST BE CONNECTED TO THE EARTH GROUND BUSS OF THE CONTROL'S AC SUPPLY LINE FEEDER.** The resistance between the system ground terminals and the earth must be less than 1 ohm. Connect ground wire from conduit system to ground terminal (GL) in the panel.

**VERIFY CORRECT OPERATION OF CONTROL
PANEL AFTER INSTALLATION IS COMPLETE.**

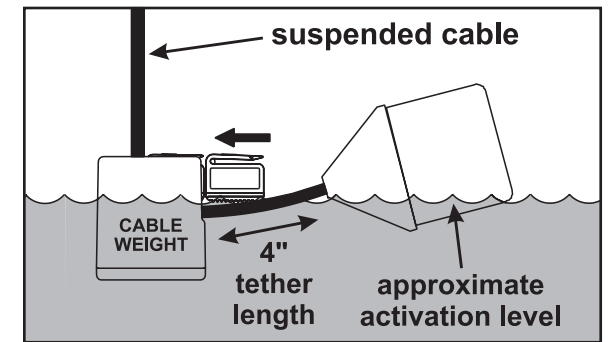


FIGURE 4 - Float with cable weight

Operations

SJE Rhombus® Type 314 control panels are designed to operate in a three float system as standard. When all floats are in the open or OFF position, the panel is inactive. As the liquid level changes and closes the stop float, the panel remains inactive until the start float also closes. At this point the pump will start, assuming the HOA switch is in the AUTOMATIC mode and the power is ON. If the liquid level travels beyond both the stop and start floats and reaches the alarm float, the audio/visual alarm will be activated. The pump will remain ON until both the stop and start floats open (return to the OFF position).

Alarm System (Horn and Indicator)

When an alarm condition occurs, a red light and a horn will be activated. If the test/normal/silence switch is moved to the silence position, the horn will be silenced. When the alarm condition is cleared, the horn will reset. The alarm system can be tested by moving the test/normal/silence switch to the test position.

Pump Run Light

The run light will be ON in either the hand or the automatic mode when the pump is called to run unless other safety measures are employed.

HOA Switch

A hand-off-automatic switch is provided for the pump. In the hand mode, the pump will turn on unless other safety features are employed. In the automatic mode, the pump will turn on and off from commands by the float switches.

Motor Protective Switch

A motor protective switch is supplied for the pump to provide an adjustable overload, branch circuit protection and pump disconnect. The overload must be set in the field. To set the overload, dial the amp scale to the pump's full load amps (FLA). If the FLA's are unknown use a calibrated amp meter to measure the pump amperage draw under loaded conditions. An auxiliary contact is wired in series with the magnetic contactor coil so that on an overload trip, the magnetic contactor will be disabled. In the event of an overload trip, the motor protective switch must be reset by first, turning the handle counterclockwise to the OFF position, then turning the handle 90° clockwise to the ON position.

Alarm Fuse

Provides alarm circuit protection and provides a means of disconnecting alarm circuit power.

Control Fuse

Provides control circuit protection and provides a means of disconnecting control circuit power.

Seal Failure Circuit and Indicator Light (Optional)

The seal fail circuit has resistance sensitivity and will sense the presence of water in the pump seal chamber. Upon installation, turn the sensitivity dial on the seal fail module to the point where the light turns on, then dial back slowly until the light turns off. If water enters the seal chamber at this point, the seal failure circuit will sense a change in resistance. After a short time delay, the indicator light will turn on. When the condition is cleared, the relay will de-energize and the indicator light will turn off. The seal fail relay has a sensitivity adjustment so that false readings may be tuned out.

Dry Auxiliary Contacts (optional)

Normally open - Contacts are open under normal conditions and closed when alarm condition is present.

Normally closed - Contacts are closed under normal conditions and open when alarm condition is present.

Both types automatically reset once alarm condition is cleared.

Thermal Cutout (Optional)

The thermal cutout circuit is wired in series with the magnetic contactor coil. If the pump's thermal switch opens on high temperature, the magnetic contactor will turn off and stop the pump. When the thermal switch cools and closes, the magnetic contactor will turn on if the pump is called to run.

NOTE: Some options ordered may not be included in this manual.